

UNITED REPUBLIC OF TANZANIA



MINISTRY OF COMMUNICATION AND INFORMATION TECHNOLOGY (MCIT)

DIGITAL TANZANIA PROJECT

P160766

**ENVIRONMENTAL and SOCIAL
COMMITMENT PLAN (ESCP)**

March 2021

Government of Tanzania, Ministry of Communication and Information Technology Tanzania Digital Foundations Project

ENVIRONMENTAL AND SOCIAL COMMITMENT PLAN

1. The Government of United Republic of Tanzania is planning to implement the Digital Tanzania Project (DTP (the Project)), the Program will be implemented jointly by Ministry of Communication and Information Technology (MCIT) and President's Office Public Service Management and Good Governance (POPSMGG), the project will involve other stakeholders such as Ministry of Finance and Planning and President's office Regional Administration and Local Governments, e-Government Authority, Information and Technology Commission, Tanzania Posts Cooperation (TPA), Tanzania Communication Regulatory Authority (TCRA) and Universal and Communication and Service Fund (UCSAF),. The World Bank (the Bank) has agreed to provide financing for the Project.
2. The Government of United Republic of Tanzania through the MCIT will implement material measures and actions so that the Project is implemented in accordance with the World Bank Environmental and Social Standards (ESSs). This Environmental and Social Commitment Plan (ESCP) sets out a summary of the material measures and actions.
3. Where the ESCP refers to specific plans or other documents, whether they have already been prepared or are to be developed, the ESCP requires compliance with all provisions of such plans or other documents. In particular, the ESCP requires compliance with the provisions set out in the Environmental and Social Management Framework (ESMF), Resettlement Policy Framework (RPF), Stakeholders Engagement Plan (SEP), Labor Management Procedures (LMP), Vulnerable Groups Planning Framework (VGPF) and any other documents that will be identified and developed for the Project.
4. The table below summarizes the material measures and actions that are required as well as the timing of the material measures and actions. MCIT is responsible for compliance with all requirements of the ESCP even when implementation of specific measures and actions is conducted by the Ministry, agency or unit referenced in 1. above.
5. Implementation of the material measures and actions set out in this ESCP will be monitored and reported to the Bank by The Government of United Republic of Tanzania through the MCIT as required by the ESCP and the conditions of the legal agreement, and the Bank will monitor and assess progress and completion of the material measures and actions throughout implementation of the Project.
6. As agreed by the Bank and MCIT, this ESCP may be revised from time to time during Project implementation, to reflect adaptive management of Project changes and unforeseen circumstances or in response to assessment of Project performance conducted under the ESCP itself. In such circumstances the MCIT will agree to the changes with the Bank and will update the ESCP to reflect such changes. Agreement on changes to the ESCP will be documented through the exchange of letters signed between the Bank and the MCIT. The MCIT will promptly

disclose the updated ESCP. Depending on the project, the ESCP may also specify the funding necessary for completion of a measure or action.

7. Where Project changes, unforeseen circumstances, or Project performance result in changes to the risks and impacts during Project implementation, the Government of the United Republic of Tanzania shall provide additional funds, if needed, to implement actions and measures to address such risks and impacts, which may include environmental, health, and safety impacts, labor influx, gender-based violence, sexual exploitation and abuse/sexual harassment.

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ESCP Monitoring and Reporting			
<p>REGULAR REPORTING: Prepare and submit regular monitoring reports on the implementation of the ESCP, including implementation of all project ES instruments including ESMF, RPF, SEP, and LMP.</p>	<p>Quarterly throughout Program implementation.</p>	<p>Environmental and Social (E&S) specialists from Project Implementation Unit/PIU (MCIT)</p>	<p>Throughout the project cycle.</p>
<p>REVIEW AND REVISION: The review and revision of all environmental and social framework instruments will be carried out one year after project effectiveness including the ESCP itself to assess how well it covers the project needs.</p>	<p>Once after one year after approval and thereafter every year</p>	<p>Environmental and Social (E&S) specialists from Program Implementation Unit/PIU (MCIT)</p>	<p>Throughout the project cycle</p>
<p>INCIDENTS AND ACCIDENTS NOTIFICATION: Promptly notify any incident or accident related or having an impact on the Project which has, or is likely to have, a significant adverse effect on the environment, the affected communities, the public or workers including pollution, occupational health and safety, sexual exploitation and abuse/sexual harassment. Provide sufficient detail regarding the incident or accident, indicating immediate measures taken to address it, and include information provided by any contractor and supervising entity, as appropriate.</p>	<p>Promptly after taking notice of the incident or accident (not later than 24 hours after notification of the accident/incident).</p>	<p>Environmental and Social (E&S) specialists from Project Implementation Unit/PIU (MCIT)</p>	<p>Throughout the project cycle.</p>

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SUMMARY ASSESSMENT			
ESS 1: ASSESSMENT AND MANAGEMENT OF ENVIRONMENTAL AND SOCIAL RISKS AND IMPACTS			
1.1	ORGANIZATIONAL STRUCTURE: Establish an organizational structure with qualified staff to support management of E&S risks. The MCIT & PO-PSMGG will recruit and staff the PIU with one (1) Environment and one (1) Social Specialists that will be part of the organizational structure.	Prior to loan effectiveness. Maintained throughout program implementation.	Ministry of Communication and Information Technology (MCIT).
1.2	ENVIRONMENTAL AND SOCIAL ASSESSMENT: Carry out environmental and social assessment to identify and assess the environmental and social risks and impacts of the Project, including specifically Project activities and Project subprojects, and appropriate mitigation and monitoring measures. The Environmental and Social Assessment shall incorporate a continuous risk assessment for GBV/SEA-SH and exclusion of vulnerable persons and groups from project benefits, including social and capacity assessments, and include measures for their mitigation in sub-project design.	Environmental and Social Assessment instruments (as required by ESMF) will be carried out during planning and preparation phase of specific project activities and all sub-projects.	Environmental and Social (E&S) specialists from Project Implementation Unit/PIU (MCIT) Prior to commencing of Sub-projects activities Continuously along the Program cycle

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1.3	<p>MANAGEMENT TOOLS AND INSTRUMENTS: Prepare, disclose, and implement policy frameworks and ES management plans:</p> <p>Environmental and Social Management Framework (ESMF), Resettlement Policy Framework (RPF), Stakeholder Engagement Plan Incl. Grievance Mechanism (SEP), Labor Management Plan (LMP) and Environmental and Social Commitment Plan (ESCP).</p> <p>Prepare post project approval but prior to project effectiveness the project's Vulnerable Groups Planning Framework (VGPF) and Labor Management Procedures (LMP).</p> <p>Standard ESMPs for each type of subproject should be prepared, approved, and disclosed prior to the start of project effectiveness.</p>	<p>The ESMF, RPF, SEP, and ESCP will be approved and disclosed prior to project's Appraisal date.</p> <p>—</p> <p>The VGPF, ESMP and LMP will be prepared, approved and disclosed prior to project effectiveness.</p> <p>All ESF instruments will apply throughout the DTP implementation.</p>	MCIT Project Coordinator	Prior to Appraisal stage and project effectiveness
1.4	<p>MANAGEMENT OF CONTRACTORS: Develop and implement procedures for managing contractors and subcontractors.</p> <p>Prepare bidding/procurement document with appropriate</p>	During preparation of subproject procurement documents and prior	MCIT	Prior to signing of contracts and before commencement of works under the project Monitoring of the Contactor's

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	Environmental Social, Health and Safety (ESHS) content, including specific clauses on Sexual Exploitation and Abuse and Sexual Harassment in the Workplace Mitigation and Response. Contractor to prepare Contractor Environmental and Social Management Plan (CESMP) including Health and Safety Management Plan, Traffic Management Plan	to commencement of works. Procedures to be maintained throughout the DTP implementation.		compliance throughout the DTP implementation.	
1.5	PERMIT, CONSENTS AND AUTHORIZATIONS: Obtain or assist in obtaining, as appropriate, the permits, consents and authorizations that are applicable to the Project from relevant national authorities. Comply or cause to comply, as appropriate, with the conditions established in these permits, consents, and authorizations throughout Project implementation.	Prior to commencement of sub-projects/program activities. Throughout DTP implementation and whenever needed.	MCIT	Prior to DTP implementation. Throughout the DTP Program implementation.	
1.6	THIRD PARTY MONITORING: Where it has been agreed that a stakeholder and/or third parties (there will be a contracted firm to provide Supervision including ES aspects) will be engaged to complement and verify the monitoring of environmental and social risks and impacts of the Project, specify the identity and the tasks to be conducted.	Throughout the project implementation	Environmental and Social (E&S) specialists from Project Implementation Unit/PIU (MCIT)	Throughout the project implementation.	

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ESS 2: LABOR AND WORKING CONDITIONS			
2.1	LABOR MANAGEMENT PROCEDURES: Develop labor management procedures.	Prior to project effectiveness and before the start of the project implementation	MCIT
2.2	GRIEVANCE MECHANISM FOR PROJECT WORKERS: Develop and maintain a grievance mechanism for direct and contracted project workers in the LMP. Ensure that the Grievance Redress Mechanism has the capacity to receive complaints on sexual harassment in the workplace and to treat them with confidentiality.	Prior to implementation of civil works and will be maintained and updated throughout the DTP implementation.	Ministry of Communication and Information Technology, Project coordinator – PIU and Contractor Human Resource Officer
2.3	Sensitize all workers in the sub-projects about the separate GRM for workers and how to file grievances and concerns.	Throughout the DTP implementation.	Environmental and Social (E&S) specialists from Project Implementation Unit/PIU (MCIT) and Contractors.
2.4	Provide summary reports of grievances raised, resolved, pending,	Monthly basis in the	Contractor with
			Throughout the DTP implementation.

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	duration taken to solve grievances, slippage time in grievance resolution, the nature of the grievances and departments which have been complained about under the Program.	Monthly Progress Reports (MPR)	supervision of supervision consultants/ MCIT	implementation.
2.5	OHS MEASURES: Develop and implement occupational, health and safety (OHS) measures. Require Contractors / Supervising Engineers to maintain adequate resources for OHS implementation	Prior to and Maintained throughout Project implementation.	Environmental and Social (E&S) specialists from Project Implementation Unit/PIU (MCIT), OSHA, Human Resource Officer	Prior to commencement of the project's activities maintained throughout the DTP cycle.
2.6	Implement occupational, health and safety (OHS) measures as described in sub-project level ESMPs and in line with OSHA Act 2003. In addition, the Contractors will develop (prior to the start of construction works) and implement a Contractor's OHS management plan including OHS training and Safety Audits carried out at least monthly, which should be conducted by the contractors.	Contractor's OHS requirement to be incorporated in the subproject (Works') contract as part of the bidding documents. Daily implementation of OHS measures. Monitoring and reporting of	MCIT and MCIT Contractors	Throughout DTP implementation

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		implementation of OHS measures and carry out safety audits monthly		
2.7	EMERGENCY PREPAREDNESS AND RESPONSE: As part of the OHS measures specified in 2.5, include measures on emergency preparedness and response, and ensure coordination with measures under 4.5.	Prior to initiating construction works	MCIT contractor's Contractors' E&S budget	Prior to initiating construction works (for the construction period). Prior to facility handover (for the facility operation)
2.8	PROJECT WORKERS TRAINING: Implement training of project and sub-project workers designed to heighten awareness of risks and to mitigate impacts on local communities and their obligations under the Code of Conduct, Sexual Exploitation and Abuse, and Sexual Harassment in the workplace.	Prior to and during construction works	MCIT contractors. Contractors' E&S budget	Throughout the DTP implementation.
2.10	Contractor's site engineers will provide a weekly or ad-hoc (if and	Bidding document to	Contractors	Throughout the DTP

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	when required) toolbox talks and/or meetings with the construction workers on ESHS risks associated with the construction activities, which have been executed during the past week and for those which are foreseen to be carried out during the next week.	include requirement of contractor to provide training as part of CESMP. C-ESMP to include weekly Toolbox meetings at the work sites.		implementation	
ESS 3: RESOURCE EFFICIENCY AND POLLUTION PREVENTION AND MANAGEMENT					
3.1	MANAGEMENT OF WASTE AND HAZARDOUS MATERIALS: Develop and implement measures and actions to manage waste (including solid and liquid non-hazardous wastes, construction wastes, hazardous wastes, and electronic wastes) and hazardous materials. These measures are to be specified in subproject ESMPs and C-ESMPs	Prior to DTP implementation Maintained throughout DTP implementation	MCIT and MCIT Contractors	Throughout the DTP implementation	
ESS 4: COMMUNITY HEALTH AND SAFETY					
4.1	TRAFFIC AND ROAD SAFETY: In consultation with the community and project workers, develop and implement measures and actions to assess and manage	Prior to Commencement of	Contractors with oversight of from	Prior to commencement of works and throughout the DTP	

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	traffic and road safety risks. Contractors will develop road safety management plan as part of the C-ESMP to address the impacts on local communities and project workers of moving construction equipment and the transport of workers to the site.	works. Maintained throughout construction activities.	MCIT E&S team of the PIU. Source of financing: contractors' E&S budget.	project's life cycle.	
4.2	COMMUNITY HEALTH AND SAFETY: Develop and implement measures and action to assess and manage specific risks and impacts to the community arising from Project activities, including in relation to Project Workers and any risks of labor influx.	After contract award and prior to commencement of works. Maintained Throughout DT Project implementation.	MCIT and MCIT Contractors	Before commencement of works and Throughout DTP implementation	
4.3	GBV AND SEA RISKS: Develop and implement measures and actions to assess and manage the risks of gender-based violence (GBV) and sexual exploitation and abuse-sexual harassment (SEA).	Prior to DTP's effectiveness. Maintained throughout DT Project	MCIT and MCIT Contractors	Prior to and throughout DTP project implementation	

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	<p>To develop effective GRM and implement that has a survivor centered approach and knows how to respond to survivors.</p> <p>And take into consideration all other actions as indicated in the WB good practice note on addressing gender-based violence.</p>	implementation.			
4.4	<p>GBV AND SEA RISKS DURING PROJECT IMPLEMENTATION: Specify additional funds available to implement measures to address GBV and SEA risks and impacts that may arise during Project implementation.</p> <ul style="list-style-type: none"> To manage SEA and GBV risks, measures will be developed as part of the sub-project ESMPs, implemented, and maintained throughout the DTP implementation. Engage qualified institutions (e.g. NGOs, Government Hospitals etc.), to give Toolbox talks on GBV ad SEA risks continuous training and awareness and offer referral services as needed. Develop and train the community and workers on a grievance/ feedback management process for reporting cases on GBV and SEA. 	<p>Prior to initiating construction works.</p> <p>Maintained throughout the DTP implementation.</p>	<p>MCIT and MCIT contractors.</p> <p>Contractors' E&S budget</p>	<p>Prior to and during construction works of the DTP</p>	

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	<ul style="list-style-type: none"> Develop a Code of Conduct that includes worker's and contractor's obligations vis-à-vis SEA and SH, and issues related to GBV to be signed by contractors and workers. 				
4.5	EMERGENCY RESPONSE MEASURES: Develop and implement measures to address Project-related emergency events and ensure coordination with measures under 2.7.	Prior to program/project initiation. Coordinated and maintained throughout the DTP implementation whenever emergency event occurs.	MCIT and MCIT contractors. Contractors' E&S budget	Prior to DTP initiation. Coordinated throughout DTP implementation	
4.6	SECURITY PERSONNEL: Develop and implement measures and actions to assess and manage the risks to human security of project-affected communities and project workers that could arise from the use of security personnel.	Prior to the DTP implementation. Maintained throughout Project implementation.	MCIT and MCIT contractors. Contractors' E&S budget	Prior to sub-project implementation	
4.7	TRAINING FOR THE COMMUNITY: Conduct training for the	Prior to initiating	MCIT and MCIT	During preparation and	

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	community designed to heighten awareness of risks and to mitigate impacts specified in this section. Awareness raising on SEA and Sexual Harassment risks and the different mechanisms to report cases shall be part of community training, and it will take into account ethical considerations.	construction, with regular refresher training.	contractors. Contractors' E&S budget	throughout	implementation phase.
ESS 5: LAND ACQUISITION, RESTRICTIONS ON LAND USE AND INVOLUNTARY RESETTLEMENT					
5.1	LAND ACQUISITION AND RESETTLEMENT: RESETTLEMENT FRAMEWORK: Prepare, Consult, finalize, adopt, and implement, the Resettlement Policy Framework (RPF) that has been prepared for the Program, in a manner acceptable to the Association.	Prior to project appraisal.	Environmental and Social (E&S) specialists from Project Implementation Unit/PIU (MCIT)	Prior to project's appraisal and throughout the DTP.	
5.2	RESETTLEMENT PLANS: Develop and implement resettlement plans [RAPs] consistent with the requirements of the [RPF and] and ESS5 acceptable to the Association, and thereafter implement the respective RAPs/ARAPs before carrying out the associated civil works.	All RAPs will be finalized and implemented prior to commencement of any civil works.	Environmental and Social (E&S) specialists from Project Implementation Unit/PIU (MCIT)	Before the start of any civil works of the DTP.	
5.3	MONITORING AND REPORTING: Ensure that monitoring and reporting on land acquisition and resettlement activities are conducted separately or as part of	Throughout Project implementation.	Environmental and Social (E&S) specialists from Project	Throughout project implementation	

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	regular reporting. Engage an independent resettlement consultant/consultancy firm to undertake a Resettlement Completion Audit Report for each RP and address any gaps identified to the satisfaction of the Association.	No later than six (6) months after RP implementation completion and submission for approval by the Association	Implementation Unit/PIU (MCIT)	
5.4	GRIEVANCE MECHANISM: Develop and implement the arrangements for the grievance mechanism for resettlement as described in the RPF and SEP and in line with ESS10 requirement.	Prior to commencement of civil works and resettlement activities	Environmental and Social (E&S) specialists from Project Implementation Unit/PIU (MCIT)	Prior to commencement of civil works and resettlement activities. To be implemented through relocation process.
5.5	Develop and disclose a grievance/ feedback management process for project affected people.	Upon finalization of sub-projects' Resettlement Action Plan	Environmental and Social (E&S) specialists from Project Implementation Unit/PIU (MCIT)	To be implemented throughout and post relocation process
ESS 6: BIODIVERSITY CONSERVATION AND SUSTAINABLE MANAGEMENT OF LIVING NATURAL RESOURCES				

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<p>6.1 BIODIVERSITY RISKS AND IMPACTS: Develop and implement measures and actions to assess and manage risks and impacts on biodiversity, including identification of different types of habitat and circumstances in which offsets will be used. These measures are to be specified in subproject ESMPs and C-ESMPs</p> <p>The siting of any project-related telecommunication towers or new rights-of-way shall be implemented utilizing the risk mitigation hierarchy as defined in ESS1 and ESS6.</p> <p>Any project infrastructure installation must be avoided in natural protected areas. In cases where construction of infrastructure in protected areas is necessary, it is recommended that a payment for environmental services be required</p>	<p>Prior to DTP implementation under Environmental and Social Assessment instrument (as required by ESMF).</p> <p>—</p> <p>Maintained throughout the DTP implementation.</p>	<p>Environmental and Social (E&S) specialists from Project Implementation Unit/PIU (MCIT)</p>	<p>Prior to activity/ sub-project implementation,</p> <p>To be revisited during implementation (prior to location selection).</p>

ESS 7: INDIGENOUS PEOPLES/SUB-SAHARAN AFRICAN HISTORICALLY UNDERSERVED TRADITIONAL LOCAL COMMUNITIES

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7.1	<p>VULNERABLE GROUPS PRESENT OR COLLECTIVELY ATTACHED TO PROJECT AREA: Prepare, Consult, finalize, adopt, and implement, the Vulnerable Groups Planning Framework (VGPF) acceptable to the Bank, and consistent with the requirements of ESS7.</p>	Prior to project effectiveness	PIU/MCIT	Prior to project effectiveness
7.2	<p>VULNERABLE GROUPS PLAN: Develop and Sub-projects Specific Vulnerable Groups Plan when sites and sub-project activities have been identified in areas where Vulnerable Groups are present or in which they have a collective attachment, as determined during the environmental and social assessment process, based on the provisions contained in the Vulnerable Groups Planning Framework, and consistent with the requirements of ESS7.</p>	Prior to undertaking activities in areas where Vulnerable Groups are present in, or have collective attachment to a proposed sub-project area, as determined during the environmental and social assessment process	PIU/MCIT	To be implemented throughout the DTP lifetime.
7.3	<p>GRIEVANCE MECHANISM: Develop and implement the arrangements for the grievance mechanism for indigenous people to be described in the VGPF.</p>	Prepare prior to implementation of DTP activities in VG areas and implemented	PIU and MCIT contractors. • Contractors' E&S budget	Prepare prior to implementation of DTP's activities in VG areas and implemented throughout the DTP's lifetime

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		throughout the DTP's lifetime.			
ESS 8: CULTURAL HERITAGE					
8.1	CHANCE FINDS: Develop and implement a chance finds procedure.	During sub-project preparation as part of Environmental and Social Assessment instrument (as required by ESMF) and maintained throughout the DTP implementation.	Environmental and Social (E&S) specialists from Project Implementation Unit/PIU (MCIT)	Prior to DTP implementation.	
8.2	CULTURAL HERITAGE: Identify measures to address risks and impacts on cultural heritage.	During sub-project preparation as part of the Environmental and Social Assessment instrument (as required by ESMF) and prior to DTP implementation	Environmental and Social (E&S) specialists from Program Implementation Unit/PIU (MCIT).	Throughout project implementation	
ESS 10: STAKEHOLDER ENGAGEMENT AND INFORMATION DISCLOSURE					

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10.1	<p>SEP PREPARATION: Prepare and disclose a Stakeholder Engagement Plan (SEP).</p>	Prior to project appraisal	MCIT	Before project appraisal
10.2	<p>SEP IMPLEMENTATION: Implement the SEP and report on stakeholder consultation in the implementation of the project in the Monthly Progress Reports (MPRs) and Quarterly reports. Adopt the SEP for all sub-projects.</p>	Throughout Project implementation	Environmental and Social (E&S) specialists from Program Implementation Unit/PIU (MCIT).	Throughout Project implementation
10.3	<p>PROJECT GRIEVANCE MECHANISM: Establish, maintain and operate a grievance mechanism as specified in the SEP to ensure reception and timely response to any complaints made about the DTP (including those from members of the communities, local businesses and other stakeholders), as described in the SEP. The GRM shall be linked with different entry points (as better identified by the mapping) for survivors to place complaints with confidentiality. Registration of complaints shall be conducted by a trained operator, and survivors will be referred to services respecting their wishes and rights.</p>	The grievance mechanism will be established by effectiveness of the project, prior to commencement of the Project, and will be maintained and operated throughout the DTP implementation.	PIU/MCIT	Throughout Project implementation

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Capacity Support

Specify Training to be provided	Specify Targeted Groups and Timeframe for Delivery	Specify Training Completed
<p>The MCIT will conduct a Training Needs Assessment (TNA) and develop a training plan to ensure effectiveness of the DTP implementation in various implementing partner institutions/agencies and LGAs</p> <p>As example, training may be required in:</p> <ul style="list-style-type: none"> • stakeholder mapping and engagement • specific aspects of environmental and social assessment • occupational health and safety • emergency preparedness and response • Implementation and monitoring of HIV/AIDS interventions; • Contractor management on environment and social risks; • Grievances' management implementation and monitoring; • Labor influx management; • Land acquisition and resettlement; 	<p>TBD</p>	<p>TBD</p>

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<ul style="list-style-type: none"> • Gender-based violence/Sexual Exploitation and Abuse (SEA) risk assessment, mitigation and prevention planning in DTP implementation. • 			
Training on occupational health and safety including on emergency prevention and preparedness and response arrangements to emergency situations.	TBD	TBD	
Add other capacity support and training opportunities as per the specifics of the Borrower and the Project.	TBD	TBD	